



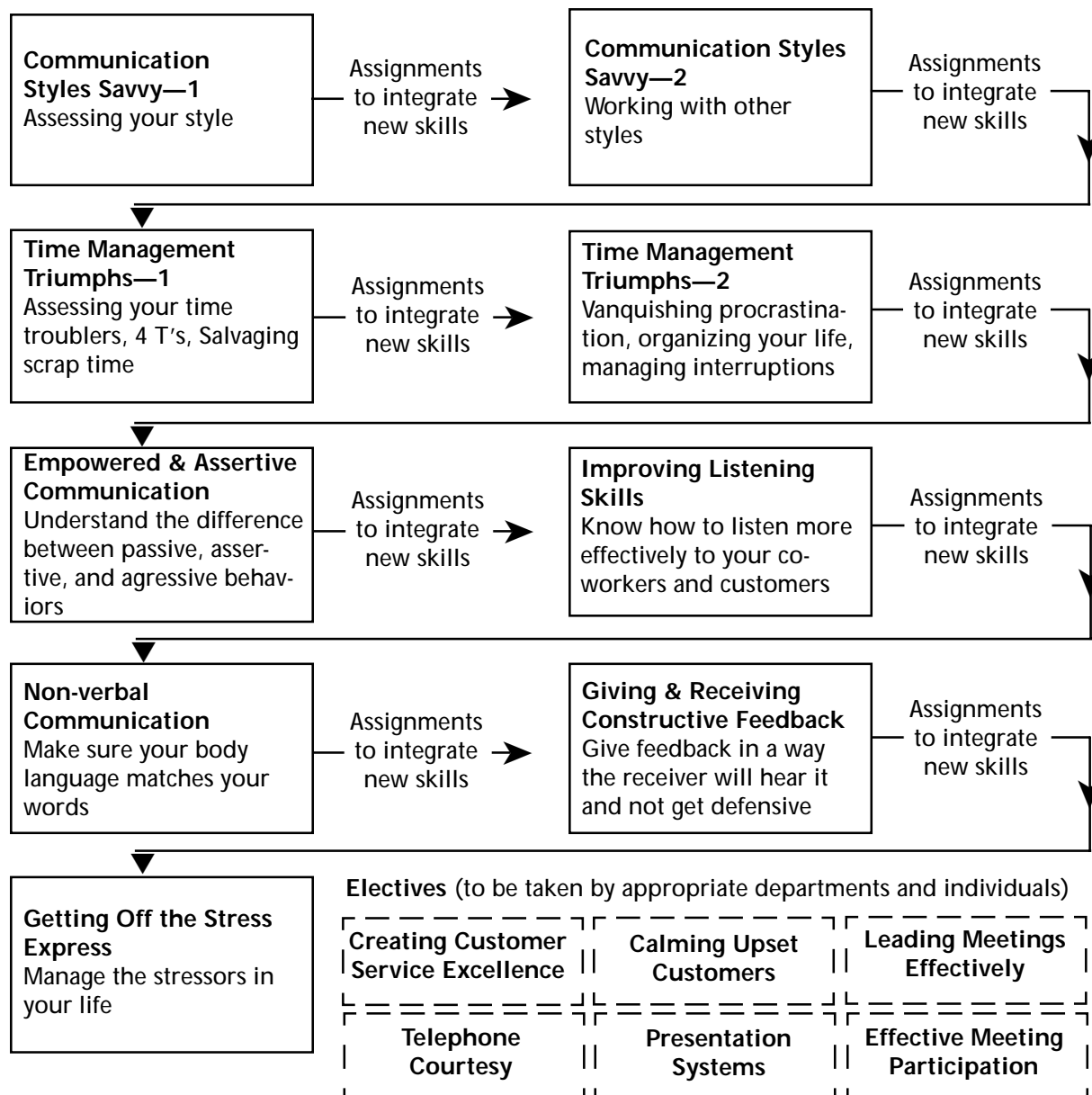
Sample Multi- Session Learning Solutions



Personal Effectiveness Program

Overview:

- Each module is designed to be 2.5-3.5 hours in length with 1 week in between.
- There are homework assignments between sessions to help cement the new skills.
- There is pre-work for each session, to maximize session time.
- Specific sessions for individual groups are distinguished by dotted lines.



Morgan Seminar Group

Supervisor/Lead Training Series

Following is a sample of the comprehensive Supervisor/Leads Training Program we designed and delivered for one of the largest software companies in the world.

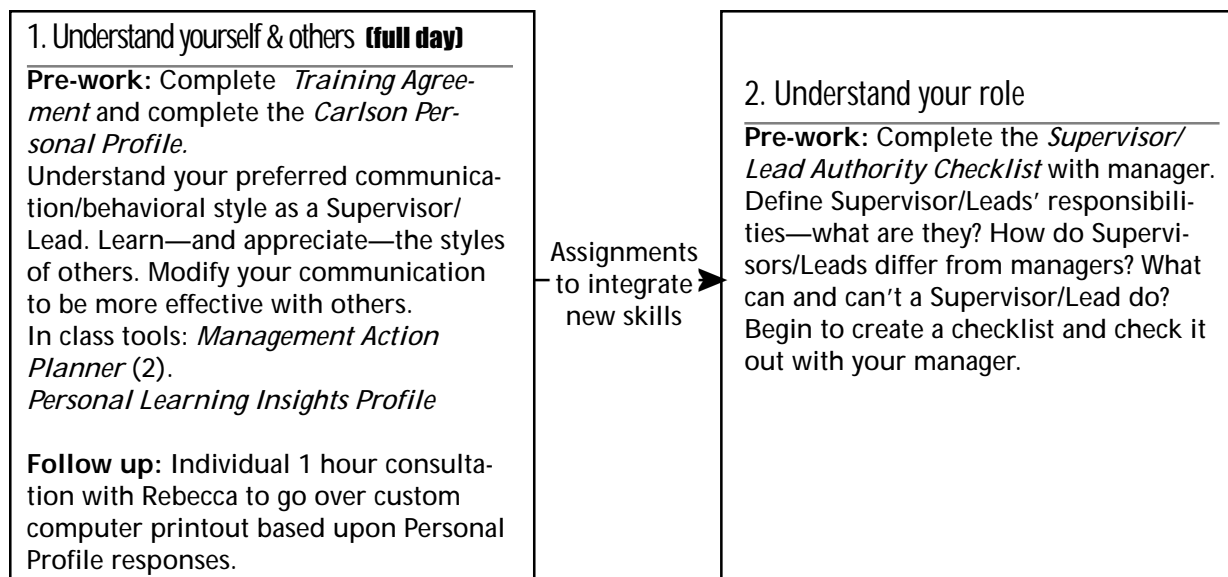
We assessed the needs by holding two focus groups, one for supervisors/leads and one for their managers. Collaborating with the training manager, we designed 16 half-day sessions, delivered every other week. These cover interpersonal communication, delegation, defining your role, stress management, time management, conflict, change, cultural diversity, legal issues, and listening. We arranged for content-expert and internal guest speakers, as well as delivering the bulk of the program ourselves.

Our model is a university course, so there is pre-work and homework for each session. Since our in-session time is limited, the participants have pre-work reading to understand the concepts before each session, so we can focus on practice, discussion, and role plays in session. We've used 14 Crisp Publications books and five Carlson Learning Profiles, along with customized handouts.

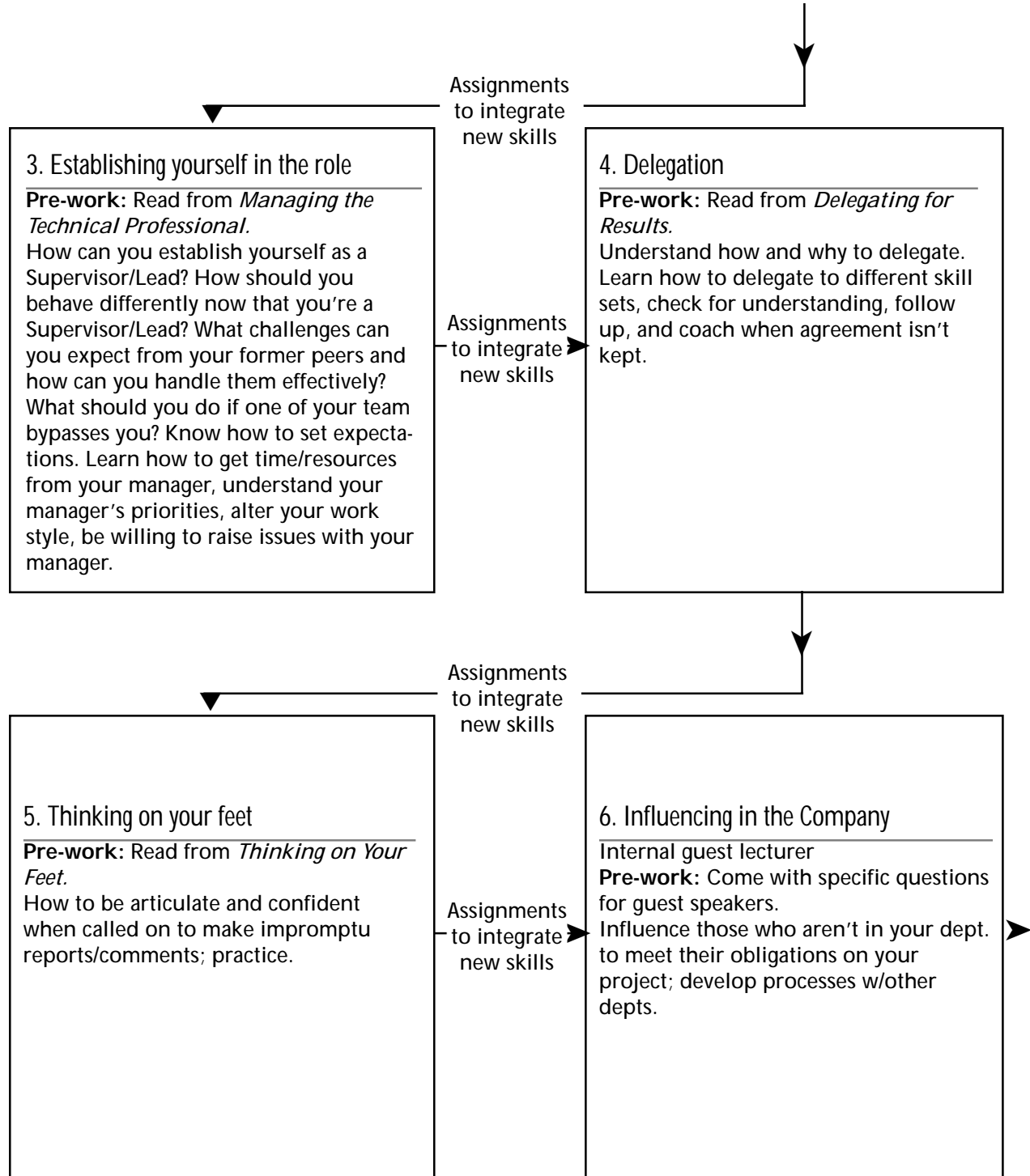
Participants appreciate both the breadth of topics, and that the subject matter is focused on practical ideas they can use immediately in their work. They like the cross-fertilization of ideas from other departments in the company. And they like getting to know others with similar responsibilities.

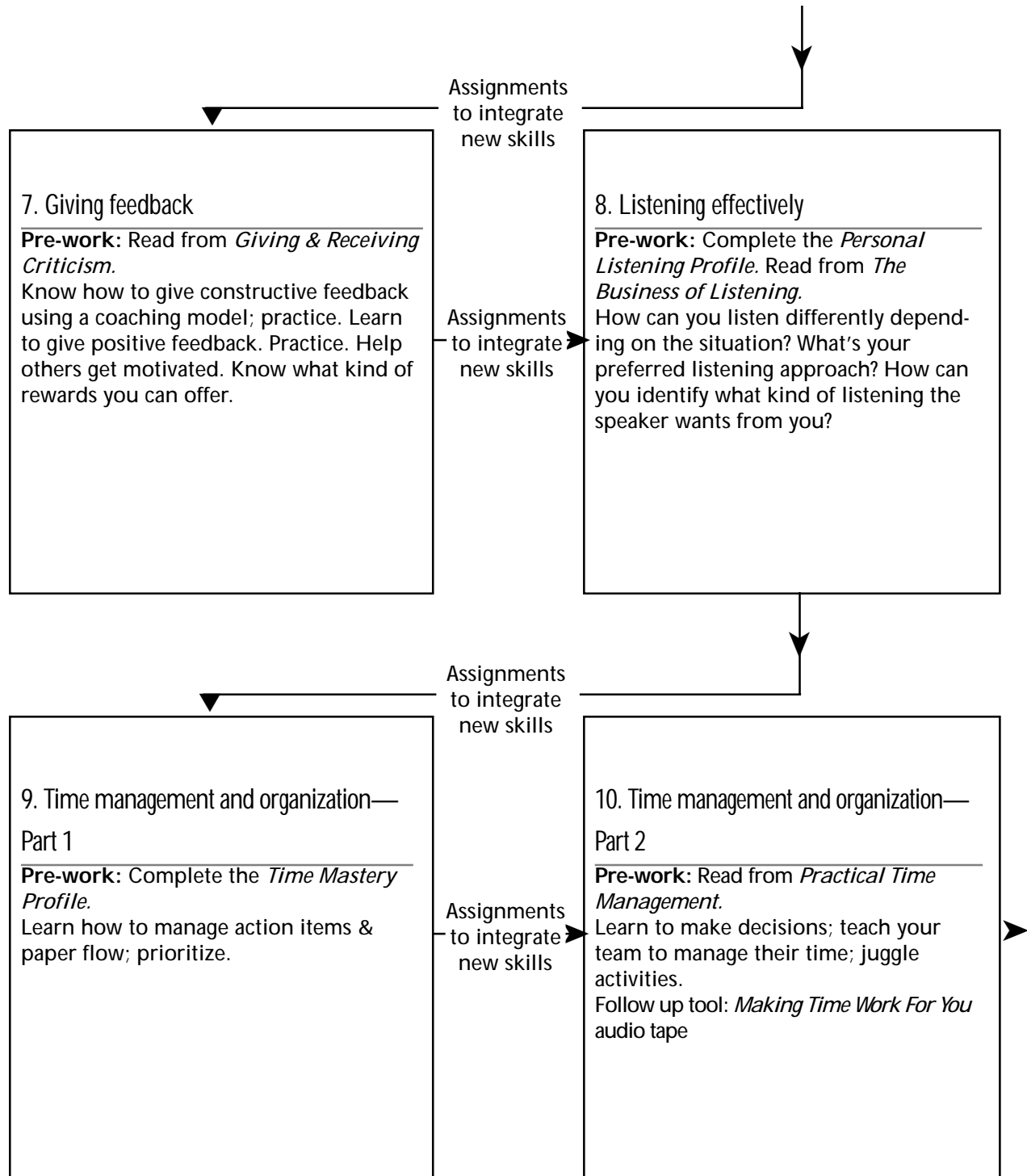
Overview:

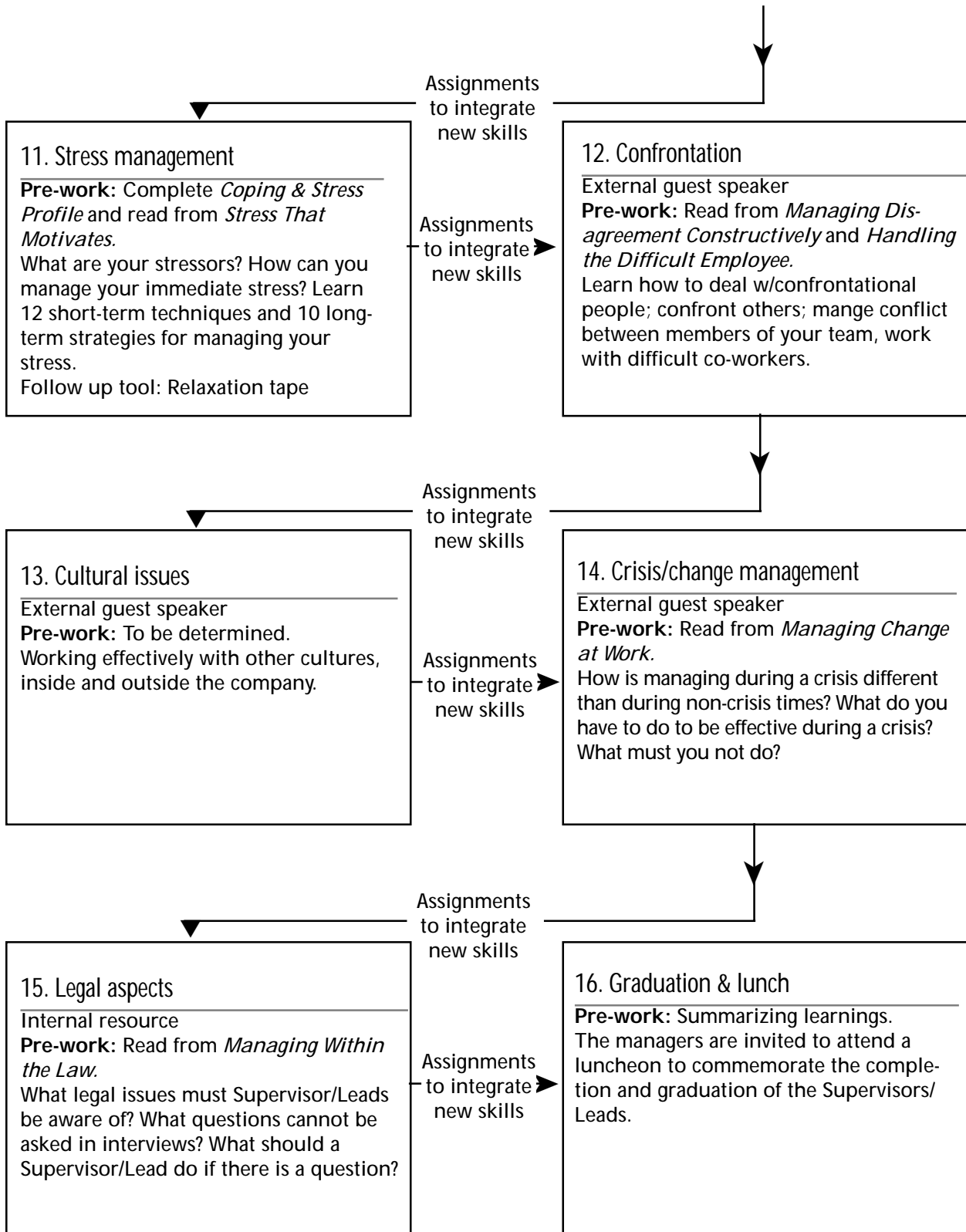
- The first module is 8 hours long. All other modules are 2.5-3.5 hours in length with 2 weeks in between.
- There are homework assignments between sessions to help cement the new skills.
- There is pre-work for each session, to maximize session time.



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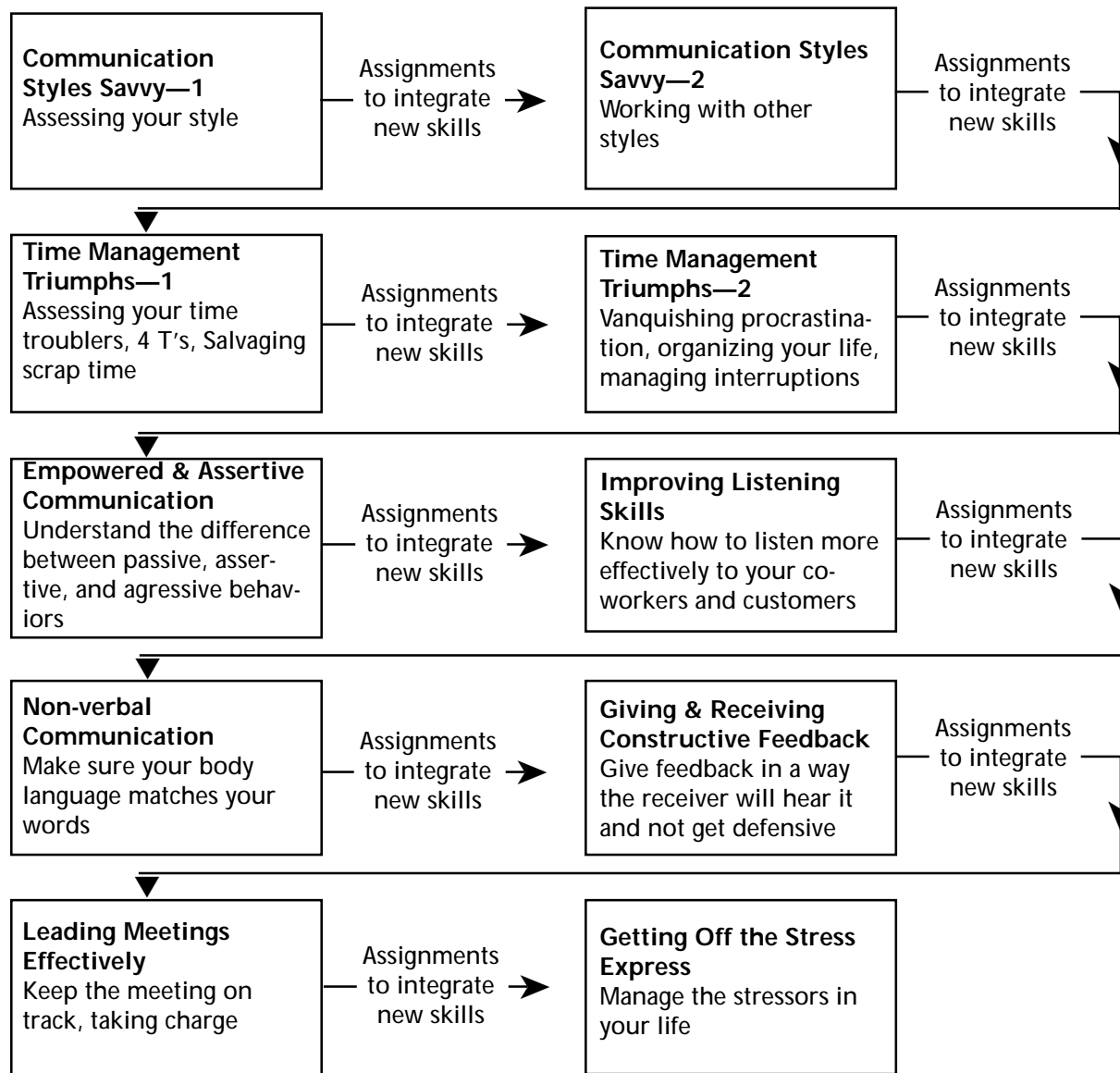




Professional Development Program

Overview:

- Each module is designed to be 2.5-3.5 hours in length with 1 week in between.
- There are homework assignments between sessions to help cement the new skills.
- There is pre-work for each session, to maximize session time.

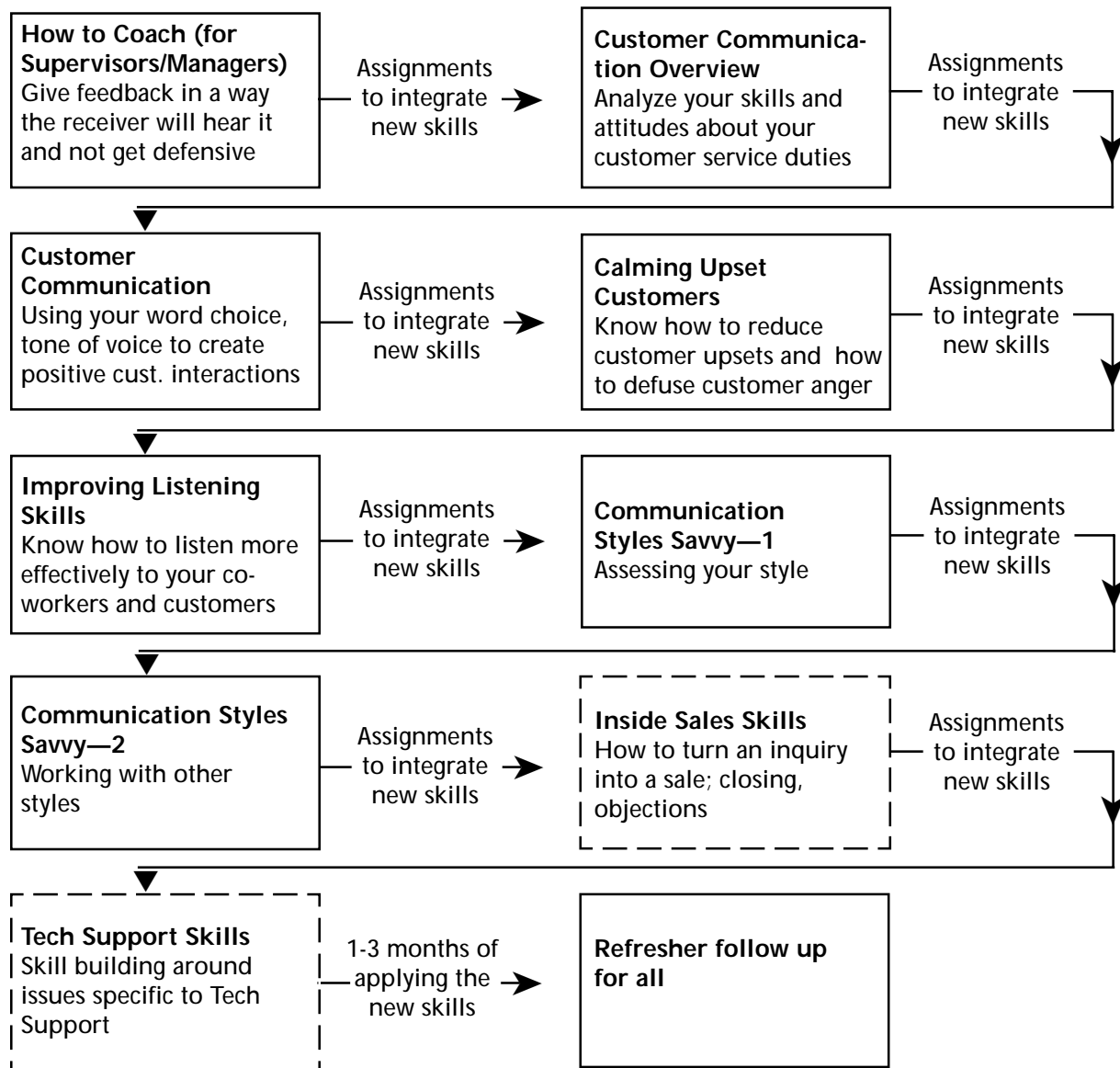


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Customer Communication Series

Overview:

- Each module is designed to be 2.5-3.5 hours in length with 1 week in between.
- There are homework assignments between sessions to help cement the new skills.
- There is pre-work for each session, to maximize session time.
- Individual coaching takes place between sessions
- A mixture of participants from target groups to be in core sessions.
- Specific sessions for individual groups are distinguished by dotted lines.



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